



Request for Technical Documentation

Please fill out the form below, ensuring all mandatory fields marked with an * are completed.

If you are a professional servicer, please complete sections 1, 2 and 3 below. Then email this form, a copy of your business license or DBA, and a photo of the product's data tag to IRV-R2R-NorthAmerica@bshg.com with "Technical Documentation Request" in the subject line.

For Oregon professional servicers, in addition to the above, you must also include a valid certificate of competency such as the National Appliance Service Technician Certification.

If you are the owner of the product, please only complete sections 2 and 3 below, and email this form along with your sales receipt as an attachment to IRV-R2R-NorthAmerica@bshg.com with "Technical Documentation Request" in the subject line.

Once we have received this form and other information, we will email the relevant information and documents to you within 2-3 business days. You will be able to download the documents via a secure portal. **Please note, the download link will expire after 14 days.**

Section 1 (Professional Servicers Only)

BUSINESS NAME _____

BUSINESS ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

BUSINESS PHONE NUMBER _____

BUSINESS EMAIL ADDRESS _____

BUSINESS STATE LICENSE NUMBER _____

Section 2 (Owners/Consumers and Professional Servicers)

*CUSTOMER NAME _____

*CUSTOMER ADDRESS _____

*CITY _____ *STATE _____ *ZIP CODE _____

*CUSTOMER PHONE NUMBER _____

*CUSTOMER EMAIL ADDRESS _____

Section 3 (Owners/Consumers and Professional Servicers)

Enter appliance information below.

*APPLIANCE MODEL NUMBER (E-NR) _____

*APPLIANCE FD NUMBER (FD) _____

*APPLIANCE SERIAL NUMBER (Z-NR) _____

*DATE OF PURCHASE _____