

**GAGGENAU**

Servicekontakte

Service contacts

Contacts de service

Directorio de servicios

# Service world-wide

## Central Service Contacts

<b>AE</b> United Arab Emirates, الإمارات العربية المتحدة BSH Home Appliances LLC The Oberoi Centre, Level 5 504 Business Bay - Dubai Toll free: 800 424 4362* 800-Gaggenau mailto:gaggenauservice.uae@bshg.com www.gaggenau.com/ae *Sun-Thu: 8am to 5pm (exclude public holidays)	<b>BR</b> Brasil, Brazil SKOK Comércio e Importação Ltda. Representante Comercial Rua Goiás, 167C, Higienópolis 01244-030 São Paulo/SP Tel.: +55 11 3668 6600 Fax: +55 11 3828 1109 mailto:skok@skok.com.br www.skok.com.br	<b>DE</b> Deutschland, Germany BSH Hausgeräte Service GmbH Werkstdienstleistungen für Hamburger Leopoldstrasse 252 80807 München Online Reparaturannahme, Ersatzteile und Zubehör und viele weitere Infos unter: www.gaggenau.com Reparaturservice, Ersatzteile & Zubehör, Produkt- Informationen: Tel.: +49 89 20 355 366 Service für Kaffeevervollautomaten unter: Tel.: +49 911 70 440 011 mailto:service.de@gaggenau.com *Mo-Fr 07:00-22:00 Uhr, Sa+So 08:00-18:00 Uhr
<b>AM</b> Armenia, Հայաստան ZIG ZAG LLC Charenci str. 25 Yerevan 375025 Tel.: +374 10 555 6010 Fax: +374 10 555 9099 mailto:service@zigzag.am www.zigzag.am	<b>BY</b> Belarus, Беларусь 000 "БСХ Бытовая техника" Tel.: +7 495 737 2965	<b>DK</b> Danmark, Denmark BSH Hvidevarer A/S Telegrafvej 4 2750 Ballerup Tel.: +45 44 89 88 33 mailto:gaggenau-service-dk@bshg.com www.gaggenau.dk
<b>AT</b> Österreich, Austria BSH Hausgeräte Gesellschaft mbH Werkskundendienst für Hausgeräte Quellenstrasse 2a 1100 Wien Online Reparaturannahme, Ersatzteile und Zubehör und viele weitere Infos unter: www.gaggenau.com Reparaturservice, Ersatzteile & Zubehör, Produktin- formationen Tel.: +43 810 550 555 mailto:vie-stoerungsannahme@bshg.com	<b>CA</b> Canada BSH Home Appliances Ltd. 6696 Financial Drive, Unit 3 Mississauga, ON L5N 716 Tel.: +1 877 442 4436 mailto:Gaggenau-Canada-Customer-Sup- port@bshg.com www.gaggenau.ca	<b>EE</b> Eesti, Estonia Renerki Kaubanduse OÜ Tammisaare tee 134B (Euronicsi kaupluses) 12918 Tallinn Tel.: +372 651 2222 mailto:klientiteenindus@renerk.ee www.renerk.ee - Eesti, Estonia Eliser OÜ Mustamäe tee 24 10621 Tallinn Tel.: +372 665 0090 mailto:hooldus@eliser.ee www.kodumasinat-remont.ee - Eesti, Estonia UJAB, Baltic Continent* Tel.: +372 668 2299 mailto:online form only www.helpgroup.eu/ - Eesti, Estonia BSH Home Appliances AB Eesti filiaal Lõõtsa tn 12 11415 Tallinn Tel.: +372 600 7877 mailto:Carelina-EE@bshg.com https://www.gaggenau.com/ba/
<b>AU</b> Australia BSH Home Appliances Pty. Ltd. Gate 1, 1555 Centre Road Clayton, Victoria 3168 Tel.: +61 1300 170 552* Fax: +61 1300 306 818 mailto:gaggenau.au@bshg.com www.gaggenau.com.au *Mo-Fr: 24 hours	<b>CH</b> Schweiz, Suisse, Svizzera, Switzerland BSH Hausgeräte AG Gaggenau Service Fahnweidstrasse 80 8954 Geroldswil Reparaturservice, Ersatzteile & Zubehör, Produktin- formationen Tel.: +41 848 777 500 mailto:ch-service@bshg.com mailto:ch-spareparts@bshg.com www.gaggenau.ch	<b>ES</b> España, Spain BSH Electrodomésticos España S.A. Servicio Oficial del Fabricante Parque Empresarial PLAZA, C/ Manfredonia, 6 50197 Zaragoza Tel.: +34 976 305 718 mailto:CAU@gaggenau.com www.gaggenau.com/es/
<b>AZ</b> Azərbaycan Respublikası, Azerbaijan Yurd Service MMC 75-79, Bakikhanov Str. Baku, AZ1007 Tel.: +994 12 480 3301 mailto:info-service@yurd.az www.yurd.az	<b>CN</b> China, 中国 BSH Home Appliances Service Jiangsu Co. Ltd. Building 3, No. 18 Qingjiang South Road, Gulou Dis- trict, Nanjing, Jiangsu Province Service Tel.: 400 8280 099* mailto:careline.china@bshg.com www.gaggenau.com/cn *phone rate depends on the network used	<b>FI</b> Suomi, Finland BSH Kodinkoneet Oy Itälähdenkatu 18A, PL 123 00201 Helsinki Tel.: +358 207 510 750* mailto:Gaggenau-Service-FI@bshg.com www.gaggenau.fi Soittajahinta on kiinteästä verkosta ja matkapuhel- imestä 8,35 snt/puh + 16,69 snt/min.
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<p><b>0 892 698 310</b> Service 0,40 €/min + prix appel</p> <p>Service Pièces Détachées et Accessoires: Tel.: +33 892 698 009*</p> <p><b>0 892 698 009</b> Service 0,40 €/min + prix appel</p> <p>Fax: +33 892 698 009*            mailto:serviceconsommateur.fr@gaggenau.com            www.gaggenau.com            *(Service 0,40 €/min + prix appel)</p>	<p><b>IE</b> Republic of Ireland, Poblacht na hÉireann, Éireann            BSH Home Appliances Ltd.            M50 Business Park, Ballymount Road Upper,            Walkinstown            Dublin 12            To arrange an engineer visit, to order spare parts            and accessories or for product advice please call            Tel.: +353 1450 2655*            www.gaggenau.com/gb            *Calls are charged at the basic rate, please check            with your telephone service provider for exact            charges</p>	<p><b>KG</b> Kyrgyzstan, Кыргыз Республикасы            OoOO Alfa Systems            Jibek Jolu str. 40            Bishkek            Tel.: +996 702 98 53 53            mailto:alfas-service@mail.ru</p>
<p><b>GB</b> Great Britain            BSH Home Appliances Ltd.            Grand Union House, Old Wolverton Road, Wolver-            ton            Milton Keynes MK12 5PT            To arrange an engineer visit, to order spare parts            and accessories or for product advice please visit            www.gaggenau.com/gb Or call Tel.: 0344 892 8988*            *Calls are charged at the basic rate, please check            with your telephone service provider for exact            charges.</p>	<p><b>IL</b> Israel            C/S/B/ Home Appliance Ltd.            1, Hamasger St., North Industrial Park            Lod, 7129801            Tel.: +972 8 9777 291            Fax: +972 8 9777 245            mailto:csb-serv@csb-ltd.co.il            www.gaggenau.co.il</p>	<p><b>KR</b> Republic Korea, Daehan Minguk, 대한민국            Fine Appliances Co. Ltd.            3F, Jinnex Lakeview Bldg. 99, Ogeum-ro, Songpa-            Gu            Seoul 05548 South Korea            Tel: +82 2 6294 9494            mailto:dvd3757@fineappliances.co.kr</p>
<p><b>GE</b> Georgia, საქართველო            Elit Service Ltd.            64 Guramishvili Ave.            0141 Tbilisi, Georgia            Tel.: +995 32 300 020            mailto:info@es.ge</p>	<p><b>IN</b> India, Bhārat, भारत            BSH Household Appliances Mfg. Pvt. Ltd.            Arena House, Main Bldg, 2nd Floor, Plot No. 103,            Road No. 12, MIDC, Andheri East            Mumbai 400093            Toll Free 1800 266 1683*            www.gaggenau.in            *Mon-Sat: 8am to 8pm (exclude public holidays)</p>	<p><b>KW</b> Kuwait, الكويت            Al Wazzan United Trading Co. W.I.I.            P.O. Box 3379            32034 Hawally            Tel.: +965 24 848 861*            mailto:mail@alwazzanunited.com            *Sat-Thu: 9am to 4.30pm (exclude public holi-            days)</p>
<p><b>GR</b> Greece, Ελλάς            BSH Ikiakos Siskeves A.B.E.            Central Branch Service            17 km E.O. Athinon-Lamias &amp; Potamou 20            14564 Kifisia            Τηλέφωνο: +30 210 4277 601            mailto:nkf-CustomerService@bshg.com            www.gaggenau.com/gr/</p>	<p><b>IS</b> Iceland, Ísland            Smith &amp; Norland hf.            Noatunni 4            105 Reykjavík            Tel.: +354 520 3000            www.sminor.is</p>	<p><b>KZ</b> Kazakhstan, Қазақстан            BSH Home Appliances LLP            Dostyk 117/6, Business Center "Khan Tengri"            Aلماتy            Hotline Tel.: +7 5454*            mailto:ALA-Service@bshg.com            Toll free from mobile only</p>
<p><b>HK</b> Hong Kong, 香港            Kitchen Infinity Corp. Ltd.            19th Floor, One Island South, No.2 Heung Yip            Road, Wong Chuk Hang            Hong Kong            Tel.: +852 2552 2208            mailto:info@kih.com.hk            www.gaggenau.com</p>	<p><b>IT</b> Italia, Italy            BSH Elettrodomestici S.p.A.            Via Marcon Antonio Colonna 35            20149 Milano (MI)            Tel.: +39 02 412 678 400            mailto:info.it@Gaggenau.com            www.gaggenau.com/it</p>	<p><b>LB</b> Lebanon, لبنان            Tehini, Hana &amp; Co.            Boulevard Dora 4043 Beyrouth, P.O. Box 90449            Jdeideh 1202 2040            Tel.: +961 1 255 211            mailto:Info@tehini-hana.com            -            Lebanon, لبنان            ACES SAL            Appliances Consolidated Enterprises and Ser-            vices SAL            Jdeideh Highway, Moutran Building 3rd Floor            Beirut 2616 4225            Tel.: +961 1 262 626            mailto:aces@aces.com.lb            www.aces.com.lb</p>
<p><b>HR</b> Hrvatska, Croatia            BSH kućanski uredjaji d.o.o.            Ulica grada Vukovara 269F            10000 Zagreb            Tel.: +385 1 5525 668            mailto:informacije.servis-hr@bshg.com            www.gaggenau.com            *Mon-Sat: 8am to 8pm</p>	<p><b>JO</b> Jordan, الأردن            First Ideal            137 King Abdullah 11 street. Massanat Plaza. P.O.            Box 5360            Amman, 11183            Tel.: +962 6 533 1800            mailto:info@exclusivejejo.com            www.exclusivejejo.com            -            Jordan, الأردن            Andrea's design N art            Zahran Gate - floor B1 Isma'eel Haqqi Abdoh no.            25- Al Suwaifia P.O. Box 851441            Amman, 11185            Tel.: +962 6 585 6669            mailto:info@andreasdna.com            www.andreasdna.com</p>	<p><b>HU</b> Magyarország, Hungary            BSH Háztartási Készülék Kereskedelmi Kft.            Árpád fejedelem útja 26-28            1023 Budapest            Call Center: +36 80 200 201            mailto:BSH-szerviz@bshg.com            KMH/Kitchen furniture manufacturers</p>

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<p>-</p> <p>Lietuva, Lithuania UAB Emto servis Savanorių pr. 1 03116 Vilnius Tel.: +370(8) 700 447 24 mailto:svc@emtoservis.lt www.emtoservis.lt</p> <p>-</p> <p>Lietuva, Lithuania JSC Kesko Senukai Lithuania Jonavos str. 62 44192 Kaunas 31 Tel.: +370 37 212 146 mailto:online.form only www.senukai.lt</p>	<p><b>MT</b> Malta, Repubblika ta' Malta Aplan Limited The Atrium Mriehel by Pass Birkirkara BKR 3000 Tel.: +356 25 495 122 mailto:services@theatrium.com.mt</p>	<p><b>RO</b> România, Romania BSH Electrocasnice srl. Sos. Bucuresti-Ploiesti nr. 19-21, Baneasa Center, etj. 1, sector 1, 13682 Bucuresti Tel.: +40 21 203 9777 Fax: +40 21 203 9733 mailto:service.romania@bshg.com *Mon-Fri: 8am to 8pm Sat: 9am to 15 pm</p>
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<p><b>LV</b> Latvija, Latvia SIA "General Serviss" Gerāņu iela 3 Rīga, LV-1067 Tel.: +371 6742 5232 mailto:info@serviscentrs.lv www.serviscentrs.lv</p> <p>-</p> <p>Latvija, Latvia Sia Elektronika-Serviss Tadaikui iela 4 Rīga, LV-1004 Tel.: +371 6771 7060 mailto:serviss@elektronika.lv www.elektronika.lv</p>	<p><b>NL</b> Nederland, Netherlands BSH Huishoudapparaten B.V. Taurusavenue 36 2132 LS Hoofddorp Infocenter / Onderdelenverkoop: Tel.: +31 88 424 4030* Mon-Fri: 8am to 6pm Sat: 9am to 5pm Storingsmelding: Tel.: +31 88 424 4050* Mon-Fri: 8am to 8pm Sat: 9am to 5pm mailto:gaggenau-contactcenter@bshg.com mailto:gaggenau-onderdelen@bshg.com www.gaggenau.nl</p>	<p><b>RU</b> Russia, Россия ООО «БСХ Бытовые Приборы» Сервис от производителя Tel.: 8800 707 07 72 toll free mailto:hotlineru@bshg.com www.gaggenau.com</p>
<p>-</p> <p>Latvija, Latvia UAB „Baltic Continent“ Tel.: +371 6622 2187 mailto:only form only www.helpgroup.eu/</p> <p>-</p> <p>Latvija, Latvia BSH Home Appliances AB filiāle Latvijāc Strēlnieku iela 1-4 Rīga, LV-1010 Tel.: +371 6130 1613 mailto:Carelina-LV@bshg.com https://www.gaggenau.com/ba/</p>	<p><b>NO</b> Norge, Norway BSH Husholdningsapparater A/S Brynsveien 16 0667 Oslo Tel.: +47 22 66 06 46 mailto:Gaggenau-Service-NO@bshg.com www.gaggenau.com/no/</p>	<p><b>SE</b> Sverige, Sweden BSH Home Appliances AB Landsvägen 32 171 54 Solna Tel.: +46 873 413 70 mailto:Gaggenau-Service-SE@bshg.com www.gaggenau.se</p>
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		<p><b>TH</b> Thailand, ราชอาณาจักรไทย BSH Home Appliances Limited Ital Thai Tower, 2034/7, 6 Floor, New Petchburi Road, Bangkok, Huay Kwang Bangkok, 10310 Tel.: +66 2 495 2424* www.gaggenau-asia.com *Mon-Sat: 8am to 6pm (include public holidays)</p>
		<p><b>TM</b> Türkmenistan, Turkmenistan Bayram Anna Yuryewna Stariya marka, Atabeyeva str. Spectrum mağaza Ashgabat Tel.: +993 12 269 416 mailto:steptm@mail.ru</p>

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