

# CX480

Full surface induction cooktop



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Additional information on products, accessories, replacement parts and services can be found at [www.gaggenau.com](http://www.gaggenau.com) and in the online shop [www.gaggenau-eshop.com](http://www.gaggenau-eshop.com)

## Safety information

Please read this instruction manual carefully. This will enable you to operate your hob safely and correctly.

Please keep the instruction manual, installation instructions and the appliance certificate in a safe place. If the appliance changes owners, this documentation should always be included.

Check the appliance after removing it from the packaging. If it has suffered any damage in transport, do not connect the appliance, contact the Technical Assistance Service and provide written notification of the damage caused, otherwise you will lose your right to any type of compensation.

### Safety information for this appliance

This appliance is intended for domestic use only. This appliance must only be used for food preparation. Do not leave the appliance unattended during operation.

#### Safe operation

Adults and children must not operate the appliance without supervision if:

- they do not have the physical or mental ability,
- or they lack the knowledge and experience required

to operate the appliance correctly.

Children must be supervised to ensure that they do not play with the appliance.

#### Overheated oil and fat

**Risk of fire!** Overheated oil or fat can ignite very quickly. Never leave hot oil or fat unattended. Never attempt to extinguish burning fat or oil with water. Extinguish the flames with a lid or a plate. Switch the hotplate off.

#### Food in a bain marie

With a bain marie, you can prepare food in a container which is positioned over a larger container with water in the bottom. The food is heated gently and evenly and is cooked by the hot water and not directly over the heat of the cooking position. When cooking with a bain marie, you should not place tins, glass containers or other containers directly on the base of the pan with water in order to prevent the glass of the cooktop or container from cracking if the cooking position overheats.

#### Hot hotplates

**Risk of burning!** Never touch hot hotplates. Small children must be kept at a safe distance from the hob.

#### Risk of fire!

- Never place combustible items on the hob.
- Do not keep combustible objects or aerosol cans in drawers directly underneath the hob.

#### Wet saucepan bases and hotplates

**Risk of injury!** Steam pressure may build up if there is liquid between the saucepan base and the hotplate. This may cause the pan to jump suddenly. Always keep the hotplate and saucepan bases dry.

#### Cracks in the glass ceramic

**Risk of electric shock!** Switch off the circuit breaker in the fuse box if the glass ceramic has fractures, flaws or cracks. Call the after-sales service.

#### The cooking position heats up but the display does not work

**Risk of burning!** Disconnect the appliance from the power supply. Wait a few seconds and reconnect it. If the display does not appear, call the after-sales service.

#### The cooktop switches off automatically

**Risk of fire!** If the cooktop switches itself off and can then no longer be used, it may unexpectedly switch itself on later. In order to prevent this, disconnect the cooktop from the power supply. To do so, switch off the circuit breaker in the fuse box. If this does not resolve the problem, call the after-sales service.

#### Metal objects

**Risk of burning!** Never place metal objects (e.g. cutlery, lids) or foodstuffs in aluminium foil on the cooktop, as these can heat up very quickly.

#### Cooling fan

The cooktop is equipped with a cooling fan on the underside. If the cooktop is above a drawer, you should not store any small objects or paper in the drawer. They could be sucked in and adversely affect the cooling of the appliance or damage the fan.

There must be a minimum distance of 2 cm between the content of the drawer and the fan inlet.

#### Incorrect repairs

**Risk of electric shock!** Incorrect repairs are dangerous. Switch off the circuit breaker in the fuse box, if the appliance is faulty. Call the after-sales service. Repairs may only be carried out by one of our qualified after-sales engineers.

## Switching the cooktop off

Always switch the cooktop off at the main switch after each use. Do not wait until the cooktop switches off automatically because there are no longer any cooking containers on it.

## Pacemakers

This appliance complies with the directive for safety and electromagnetic compatibility.

**Nonetheless, persons with pacemakers should keep themselves at a safe distance from this appliance!** It may be the case that some pacemakers available on the market do not comply with the directive for safety and electromagnetic compatibility and that interference will occur. This could put the correct operation of the pacemaker at risk. Interference may also occur with other devices, such as hearing aids.

## Overview

The following table provides an overview of the most frequent kinds of damage:

Damage	Cause	Action
Stains	Food spills	Remove spills immediately with a glass scraper.
	Unsuitable cleaning agents	Use only cleaning agents which are suitable for glass ceramic.
Scratches	Salt, sugar and sand	Do not use the cooktop as a work surface or storage space.
	Rough bases of pots and pans	Check your cookware.
Discolouration	Unsuitable cleaning agents	Use only cleaning agents which are suitable for glass ceramic.
	Pan abrasion	Lift the pots and pans when moving them.
Blisters	Sugar, food with a high sugar content	Remove spills immediately with a glass scraper.

## Environmental protection

Unpack the appliance and dispose of the packaging in an environmentally-responsible manner.

## Environmentally-responsible disposal



This appliance is labelled in accordance with European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). The directive provides a framework for the collection and recycling of old appliances, which is valid across the EU.

## Causes of damage

### Caution!

- Rough pot and pan bases scratch the glass ceramic.
- Avoid boiling pots dry. This may cause damage.
- Never place hot pots or pans on the control panel, the main switch or the surround. This may cause damage.
- Damage can occur if hard or pointed objects fall on the hob.
- Aluminium foil and plastic containers melt on hot hotplates. Oven protective foil is not suitable for your hob.

## Tips for saving energy

- Use pots and pans with even bases. Using cookware with uneven bases increases energy consumption.
- Use a small pan for small quantities of food. A larger, less full saucepan requires more energy.
- Always cover pans with a closely fitting lid. Cooking without the lid requires four times as much energy.
- Use only a little water when cooking. This saves energy. It also preserves vitamins and minerals in vegetables.
- Switch to a lower power level in good time.

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## Induction cooking

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### Advantages

With induction cooking, the heat is generated directly in the pan base. This has many advantages:

- **Time saved when cooking and roasting.** The cookware is heated up directly.
- **Energy-saving.**
- **Easier care and cleaning.** Food which has overflowed does not burn on as quickly.
- **Controlled heat supply and safety.** The induction generates or interrupts the heat supply immediately after each use. The heating is interrupted when you remove the cookware from the cooking position, even if the cooking position is still switched on.

### Cookware

#### Suitable cookware

Only use ferromagnetic cookware made of enamelled steel, cast iron or special induction cookware made of rust-free stainless steel.

#### Unsuitable cookware

Never use cookware made of conventional steel, glass, ceramic, copper or aluminium.

#### Checking the cookware

Your cookware is suitable if the pan base can attract a magnet. Saucepan manufacturers usually indicate cookware that is suitable for induction cooking.

#### Cookware base

The properties of the cookware base can influence the cooking result. The material of the cookware base should distribute the heat evenly. A sandwich base of stainless steel is a good example.

#### Empty cooking containers or cookware with a thin base

##### Risk of burning!

Do not heat up any empty cooking containers or cookware with a thin base. An empty cooking container can heat up so quickly that the safety shut-down is not activated on time and a high temperature can be reached. The base of the container could melt and damage the glass ceramic of the cooktop. Do not touch the hot cooking container and switch the cooking position off. If the cooktop does not work after the cooking position has cooled down, contact the after-sales service.

### Pot detection

The position, size and shape of the cookware used is automatically detected by the cooktop. Sizes with a diameter of 90 to 340 mm are suitable.

**Note:** The cooking position indicators may differ from the actual size and shape of the cookware. This is normal and does not adversely affect the correct operation of the cooktop.

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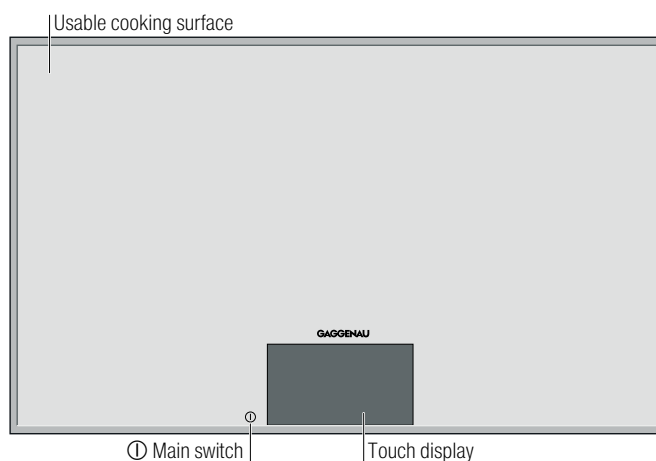
## Getting to know your appliance

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### Cooktop

The cooktop has full area induction. You can place the cookware anywhere on the entire usable cooking surface. The position, size and shape of the cookware used is automatically detected.

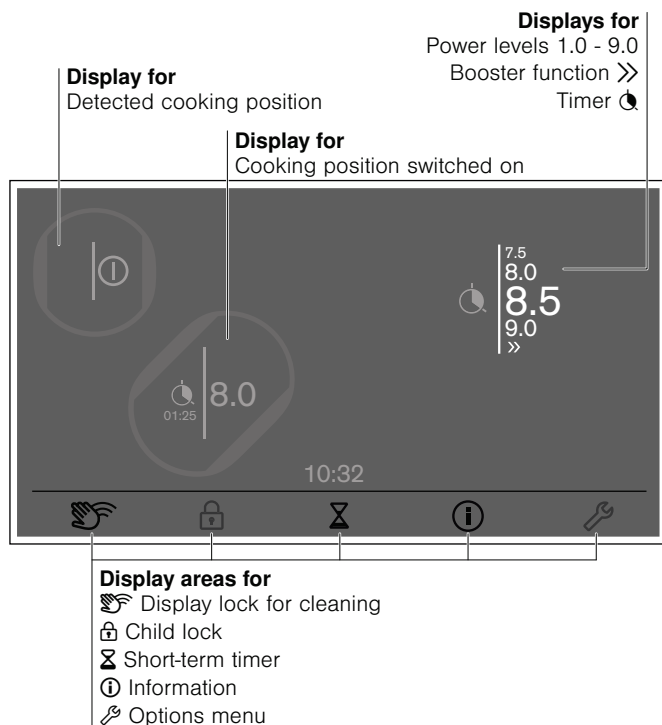
**Note:** Only 2 cooking positions may be used at the same time on each side of the cooktop.



### Touch display

The touch display can be operated easily with your fingers. Activate the desired function by briefly touching the corresponding display area or areas within the display.

**Note:** The relevant function is activated only after you take your finger away.

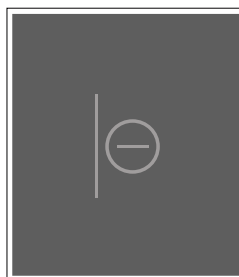


### Cooking position switched on



The displayed cooking position has been switched on. The set power level lights up in the display.

### Other displays



The displayed cooking position cannot be set.

#### The possible causes may be:

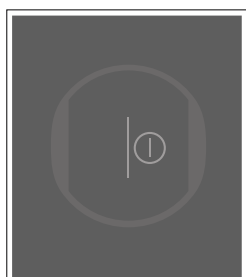
- Only 2 cooking positions may be used at the same time on each side of the hob.
- The cookware is not suitable for induction cooking.

**Caution!** Never place hot cookware in the touch display area. The electronics could overheat.

**Note:** Always keep the display dry. Moisture adversely affects correct operation.

## Cooking position displays

### Detected cooking position



The displayed cooking position has been detected. To select the cooking position, touch the  $\text{\textcircled{1}}$  symbol.

### Selected cooking position

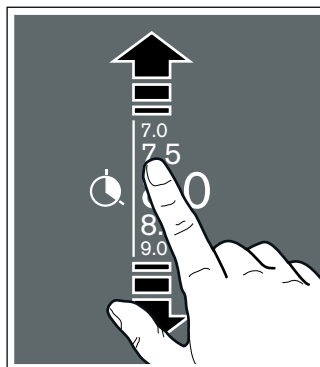


The displayed cooking position has been selected. You can set the power level.



## Scroll function

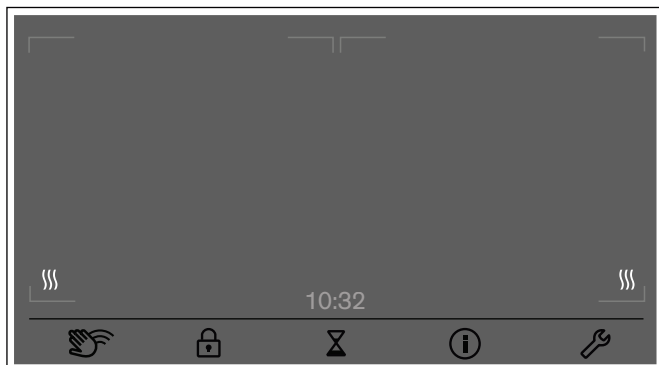
With the scroll function, you can change different adjustment values such as power levels, cooking duration and time, as well as other values in the Options menu.

First select the value you wish to adjust. Then touch the display area and slide your finger up or down.



## Residual heat indicator

The cooktop has a residual heat indicator  for each side of the cooktop, which indicates any cooking positions that are still hot. Do not touch the cooking positions or the side of the cooktop with this display. Even if the cooktop is already off,  will stay lit for as long as the cooking positions are still hot.





## Setting the cooktop

This section informs you how to set the cooking positions. The settings table shows power levels and cooking times for various meals.

## Switching the cooktop on and off

Use the main switch to switch the cooktop on and off.

**To switch on:** touch the  symbol. The indicator above the main switch lights up. After a short activation time, the cooktop is ready for operation.

**To switch off:** touch the  symbol. The indicator in the display switches off. All cooking positions are switched off. Hibernate mode is activated. See section *Hibernate mode*.

The heat indicator remains lit until the cooking positions have cooled down sufficiently.

**Note:** The cooktop switches off automatically if all cooking positions have been switched off for more than 60 seconds and you do not make any settings on the touch display.

## Hibernate mode

As soon as you switch off the hob, Hibernate mode is activated for a set duration. The lamp above the main switch flashes. Only after this duration has passed does the hob switch off completely. During Hibernate mode, you can switch the appliance on again using the main switch. The appliance is immediately ready for use.

**Note:** To find out how to change the duration of the Hibernate mode, see section *Options menu*.

## Setting a cooking position

Use the scroll function to set the desired power level.

Power level 1.0	= Lowest power
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
Power level 9.0	= Highest power
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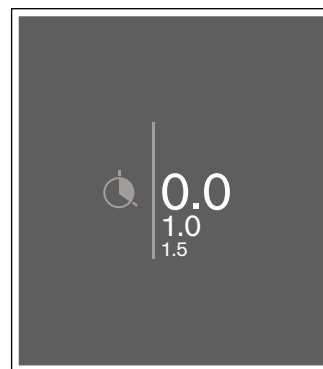
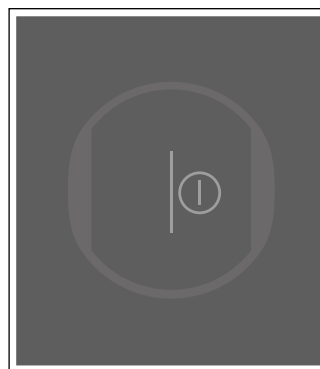
Each power level has an intermediate level. This is identified with x.5.

**Note:** To find out how to deactivate the intermediate levels, see section *Options menu*.

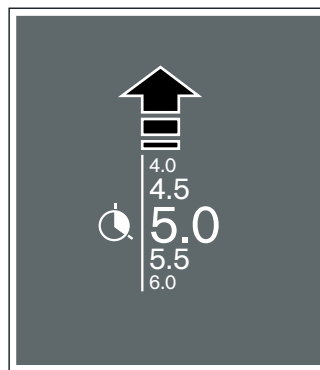
### Setting the power level

The cooktop must be switched on.

- 1 Place cookware on the cooking surface.
- 2 Touch the  symbol of the cooking position in the display. **0.0** lights up in the display.



- 3 In the next 4 seconds, slide your finger up and set the desired power level.



### Switching off the cooking position

Slide your finger down until **0.0** appears. The cooking position switches off and appears as a detected cooking position after approx. 4 seconds.



## Settings table

The following table provides some examples. Cooking times may vary depending on the type of food, its weight and quality. Deviations are therefore possible.

**Note:** During cooking, stews or liquid meals such as soups, sauces or drinks can heat up too quickly unnoticed and overflow or spatter. For this reason we recommend that you stir continuously, gradually heating the food at a suitable power level.

	Power levels
<b>Melting</b>	
Chocolate, cooking chocolate, butter, honey	1.0
Gelatine	1.0 - 2.0
<b>Heating and keeping warm</b>	
Stew (e.g. lentil stew)	1.0 - 2.0
Milk**	1.5 - 2.5
Heating sausages in water**	3.0 - 4.0
<b>Defrosting and heating</b>	
Frozen spinach	2.5 - 3.5
Frozen goulash	2.5 - 3.5
<b>Poaching, simmering</b>	
Dumplings	4.5 - 5.5*
Fish	4.0 - 5.0
White sauces, e.g. béchamel sauce	1.0 - 2.0
Emulsified sauces, e.g. béarnaise sauce, hollandaise sauce	3.0 - 4.0
<b>Boiling, steaming, stewing</b>	
Rice	2.0 - 3.0
Rice pudding	2.0 - 3.0
Unpeeled boiled potatoes	4.0 - 5.0
Boiled potatoes	4.0 - 5.0
Pasta, noodles	6.0 - 7.0*
Stew, soups	3.5 - 4.5
Vegetables	2.5 - 3.5
Vegetables, frozen	3.5 - 4.5
Cooking in a pressure cooker	4.5 - 5.5
<b>Braising</b>	
Roulades	4.0 - 5.0
Pot roasts	4.0 - 5.0
Goulash	3.5 - 4.5
<b>Frying**</b>	
Escalope, plain or breaded	6.0 - 7.0
Escalope, frozen	6.0 - 7.0
Cutlet, plain or breaded	6.0 - 7.0
Steak (3 cm thick)	7.0 - 8.0
Poultry breast (2 cm thick)	5.0 - 6.0
Chicken breast, frozen	5.0 - 6.0
Fish and fish fillet, plain	5.0 - 6.0
Fish and fish fillet, breaded	6.0 - 7.0
Fish and fish fillet, breaded and frozen, e.g. fish fingers	6.0 - 7.0
Scampi and prawns	7.0 - 8.0
Frozen ready meals	6.0 - 7.0
Pancakes	6.0 - 7.0
Omelette	3.5 - 4.5
Fried eggs	5.0 - 6.0
<b>Deep-fat frying**</b> (Fry 150 g - 200 g per portion in 1-2 litres oil)	
Frozen products, e.g. chips, chicken nuggets	8.0 - 9.0
Croquettes	7.0 - 8.0

	Power levels
Meat balls	7.0 - 8.0
Meat, e.g. chicken portions	6.0 - 7.0
Fish, breaded or battered	6.0 - 7.0
Vegetables, mushrooms, breaded or battered	6.0 - 7.0
Small items, e.g. doughnuts, fruit in batter	4.0 - 5.0

\* Continue cooking without a lid  
 \*\* Without lid

## Booster function

With this function, your food is heated even more quickly than with power level **9.0**. The booster function briefly increases the maximum output of the selected cooking position.

### Usage restrictions for the booster function

You can only activate the booster function once on the right and left halves of the cooktop. If a second cooking position is switched on or is already in operation, the booster function will not be available or is deactivated and the cooking position returns to power level **9.0**.



### Switching the booster function on and off

The hotplate must be selected.

**Switching on:** Slide your finger up until the boost function is set. »» appears in the hotplate display. The function has been activated.

**Switching off:** Slide your finger downwards. The function is deactivated. To switch the hotplate off completely, slide your finger down until **0.0** appears in the display.


**Note:** Under certain circumstances, the booster function may switch off automatically to protect electronic components of the cooktop against overheating.

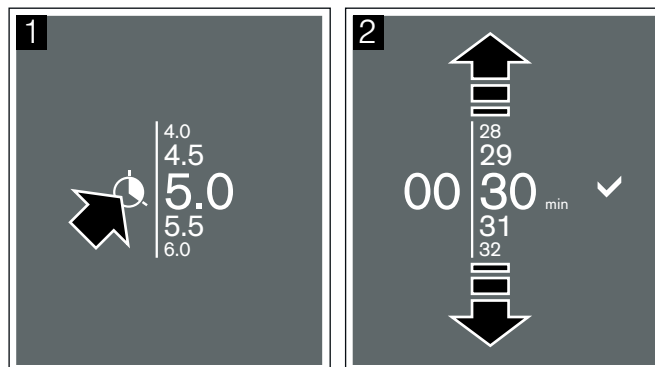
## Timer

With the timer, you can switch a cooking position off automatically after a set cooking time.

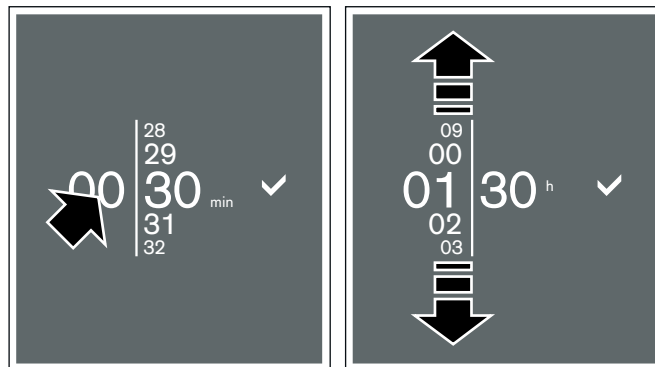
### Setting a cooking time

The cooking position must be selected and the power level set.

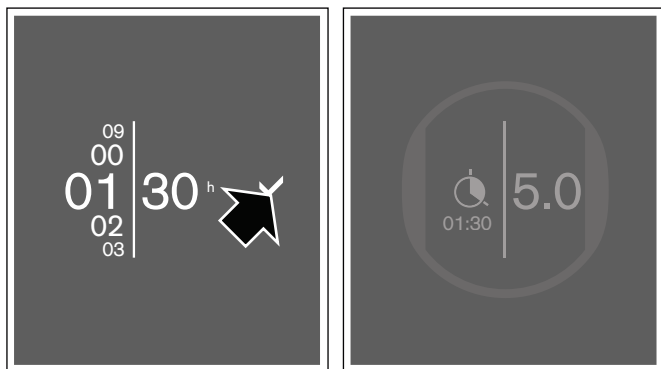
- 1 Touch the  symbol. **00|00** <sup>h</sup>/<sub>min</sub> lights up in the cooking position display.
- 2 In the next 4 seconds, slide your finger up or down and set the desired cooking time in minutes.



- 3 Select hours. Slide your finger up or down and set the desired cooking time in hours.



- 4 Touch the ✓ symbol. The set cooking time has been applied. The cooking time starts counting down in the display.



## When the cooking time has elapsed

When the cooking time has elapsed, the cooking position switches off. A signal sounds. **00.00** <sup>h</sup><sub>min</sub> and power level **0.0** light up in the cooking position display.

**Note:** You can set a cooking time of up to 9 hours and 59 minutes. Depending on the power level set, the cooking position may also switch off before the cooking time has elapsed. See section *Safety shut-down*.

**To correct the cooking time:** select the cooking position and touch the ⏸ symbol. Reset the cooking time. To apply the cooking time, touch the ✓ symbol.

**To delete the cooking time:** select the cooking position and touch the ⏸ symbol. To delete the cooking time, return to **00|00** <sup>h</sup><sub>min</sub> and touch the ✓ symbol.

## Safety shut-down

If a cooking position is in use for a long time without the settings being changed, the safety shut-down is activated.

The cooking position switches off. “*Cooking position in use for too long*” appears in the display. Touch the ✓ symbol. The display goes out. You can make new settings.

When the safety shut-down is activated depends on the power level which has been set. For more information, see section *Resolving malfunctions*.

## Transferring settings

### Short-term memory

As soon as you lift the cookware or move it on the cooktop, all settings of the cooking position are saved for a short time (10-90 seconds). The cooking position does not heat.



**Note:** For the duration of the short-term memory, you can change the settings of the cooking position (exception: booster function and timer).

Place the cookware back onto the same position within the duration of the short-term memory. The settings are automatically applied. The cooking position heats up.

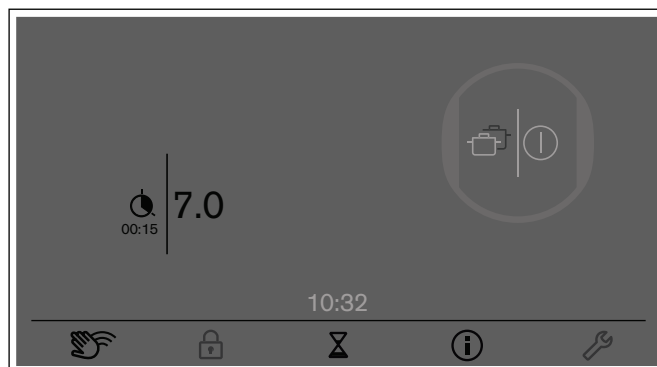
#### Notes

- If the position differs significantly from the original position, use the transfer function
- To find out how to change the duration of the short-term memory, see section *Options menu*.

### Transfer function


With this function, you can transfer the settings of one cooking position to another cooking position.

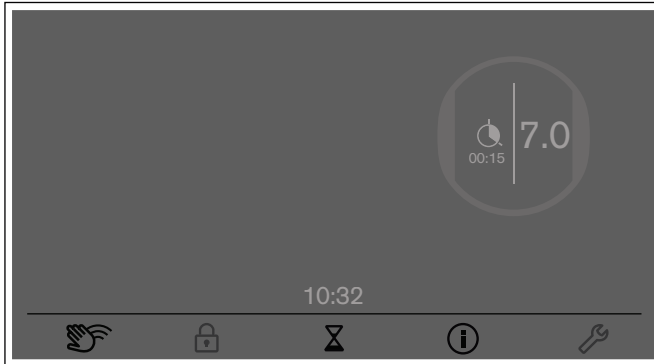
- 1 Place the cookware at another position on the cooking surface within the duration of the short-term memory. The new cooking position is detected.



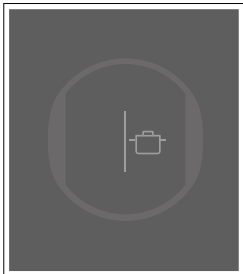
**Note:** The transfer function is no longer available if you:

- make a setting in the meantime (exception: settings on the cooking position with short-term memory)
- move the cookware again

- 2 Touch the  symbol. The settings have been transferred.



**Note:**



If this symbol appears in the cooking position display, the settings could not be transferred fully. Lift the cookware or move it on the cooking surface. Make the settings for the cooking position again.



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## Clock

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### Setting the clock

The cooktop must be switched on.


- 1 Touch the  symbol. The Options menu is displayed.
- 2 Touch the "Clock" display area. The time format and the time set are shown in the display.
- 3 Select the time format and set the clock with the scroll function.
- 4 Touch the  symbol on the bottom right. The clock is set.


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## Display lock for cleaning

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If you wipe over the display while the cooktop is switched on, settings may be altered. To prevent this from happening, your hob has a display lock.

**To switch on:** touch the  symbol. A signal sounds. The display is locked for 20 seconds. The remaining duration appears in the display. You can now wipe over the display without altering any settings.

**Switching off:** In order to switch off the display lock before the time elapses, touch the  symbol and then the "Switch off" display area.

**Note:** The main switch is excluded from the display lock. You can switch off the cooktop at any time.

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## Child lock

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You can use the child lock to prevent children from adjusting the cooktop.

**Note:** If a cooking position is switched on, the child lock is not available.

### Switching the child lock on and off

The cooktop must be switched on.

**To switch on:** Touch the  symbol. The cooktop is locked.

**To switch off:** Touch the  symbol and then the "Switch off" display area. The cooktop is unlocked.

**Note:** There are different settings available for the child lock (automatic, manual, off). To find out how to change the settings, see section *Options menu*.

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## Short-term timer

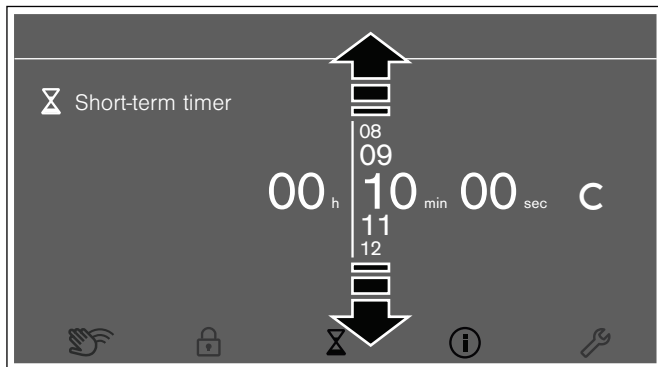
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With the short-term timer, you can set a cooking time of up to 9 hours, 59 minutes and 59 seconds. It runs independently of the cooktop.

This function does not automatically switch off a hotplate.

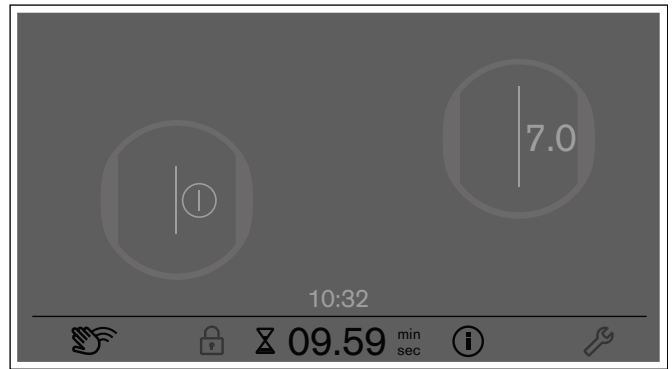
## Setting a cooking time

- 1 Touch the ⏸ symbol. **0 h | 00 min 00 sec** appears in the display.
- 2 In the next 10 seconds, slide your finger up or down and set the desired cooking time in minutes.



- 3 Select hours and seconds. Slide your finger up or down and set the desired cooking time.

- 4 Touch the ✓ symbol. The cooking time starts counting down in the display.



## When the cooking time has elapsed

An audible signal sounds once the cooking time has elapsed. **00.00 min sec** appears in the display. Touch this display. The short-term timer is switched off.

**To correct the cooking time:** touch the ⏸ symbol and reset the cooking time. Touch the ✓ symbol to apply the cooking time which has been set.

**To delete the cooking time:** touch the ⏸ symbol and then touch the C symbol.

## Options menu

Your appliance has various presettings. You can adapt these presettings to your own needs.

**Note:** If a cooking position is switched on, the Options menu is not available.


Setting	Description / Options
Touch display	You can change the brightness of the display and calibrate the display. The calibration optimises the display's responsiveness to touch. <ul style="list-style-type: none"> <li>● Brightness (medium*)</li> <li>● Calibration</li> </ul>
Clock	You can set the clock and choose a time format. <ul style="list-style-type: none"> <li>● 12 hour display</li> <li>● 24 hour display*</li> <li>● Clock</li> </ul>
Signal tone	You can switch the appliance's signal tones on and off. <ul style="list-style-type: none"> <li>● Signal tones on*</li> <li>● Only operation error signal on</li> <li>● Signal tones off</li> </ul>
Hibernate mode	You can set the duration of the Hibernate mode. After the specified period, the appliance will switch off completely. While in Hibernate mode, the appliance is ready to operate immediately. <p>0.5-72 hours (1 hour*)</p>
Power management	You can limit the total power of the hob and adjust it to match your local mains connection. To make this adjustment, contact your fitter. <p>600-7200 Watts (7200 Watts*)</p>

Setting	Description / Options
Power levels	You can select 9 or 17 power levels. If there are 17 power levels, you can also select additional intermediate levels for more precise settings. <ul style="list-style-type: none"> <li>● 17 power levels*</li> <li>● 9 power levels</li> </ul>
Child lock	You can lock the cooktop and prevent children from changing settings. <ul style="list-style-type: none"> <li>● Manual* - The child lock must always be switched on and off manually</li> <li>● Automatic - The child lock is always activated automatically when you switch the cooktop off</li> <li>● Off - The child lock is not available</li> </ul>
Short-term memory	You can set the duration of the short-term memory. As soon as you lift or move the cookware, all of the settings for the hotplate are saved for this amount of time. 10-90 seconds (30 seconds*)
Language	You can choose from 15 languages (English*).
Demo mode	You can use the appliance without the heating function for demonstration purposes. Set the Demo mode within 3 minutes of switching the appliance on. <ul style="list-style-type: none"> <li>● Off*</li> <li>● On</li> </ul>
Default settings	You can reset all settings to the factory default settings.



\* Default settings

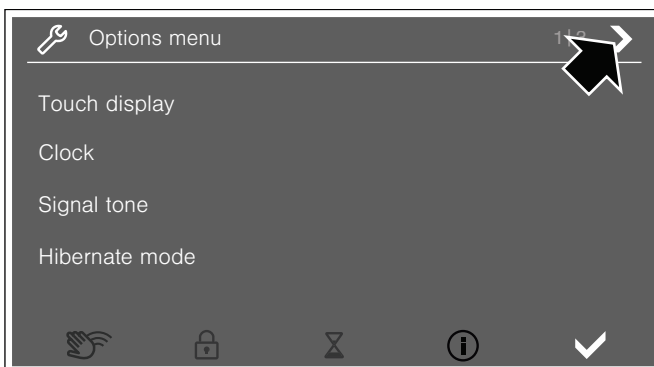
## Changing settings

The cooktop must be switched on.

- 1 Touch the  symbol. The Options menu is displayed.

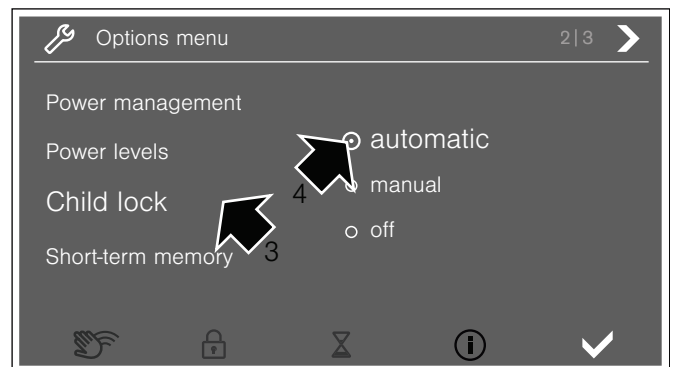


- 2 To scroll, touch the  or  symbols.



- 3 Touch the display area for the desired setting.

- 4 Set the desired value or option.




- 5 Touch the  symbol. The setting has been saved.

## Calibrating the touch display


With this function, you can adapt the precision of your finger pressure for inputs on the display.

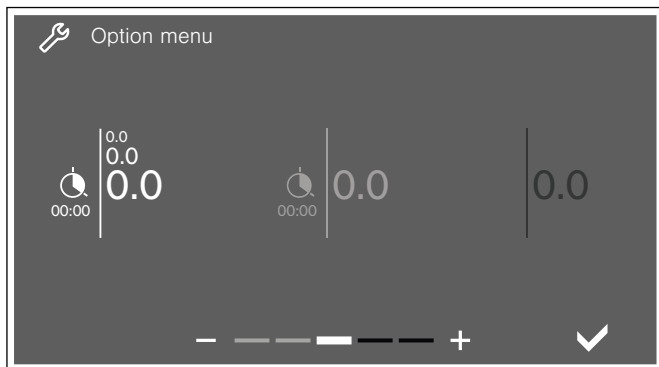
**Note:** The touch display is precalibrated ex works. However, recalibration may be necessary to improve the precision of the inputs on the touch display.

- 1 Touch the  symbol. The Options menu is displayed.
- 2 Touch the **“Touch display”** display area. The brightness and calibration settings appear in the display.
- 3 Touch the **“Calibration”** display area.
- 4 Follow the instructions on the display. The touch display has been calibrated.

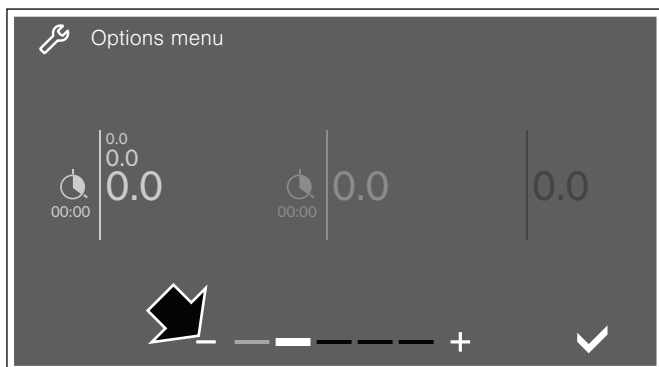
## Setting the brightness


With this option, you can change the brightness of the touch display.

- 1 Touch the  symbol. The Options menu is displayed.
- 2 Touch the "Touch display" display area. The brightness and calibration settings appear in the display.
- 3 Touch the "Brightness" display area. The display to set the brightness of the touch display appears.



- 4 Touch the + or - symbol and set the desired brightness.



- 5 Touch the  symbol. The setting has been saved.

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## Cleaning and care

The information in this section provides help on how best to care for your cooktop. Suitable cleaning products can be purchased from the after-sales service or in our e-Shop.

### Glass ceramic

Clean the cooktop after each use. This will prevent spills from burning onto the ceramic.

Only clean the cooktop when it has cooled down sufficiently.

Use only cleaning agents which are suitable for ceramic. Follow the cleaning instructions on the packaging.

Never use:

- Undiluted washing-up liquid
- Detergent intended for dishwashers
- Scouring agents
- Harsh cleaning agents such as oven spray or stain remover
- Abrasive sponges
- High-pressure cleaners or steam jet cleaners

Heavy deposits of dirt can be best removed with a glass scraper, available from retailers. Please note the manufacturer's instructions.

You can also obtain a suitable glass scraper from our after-sales service or from the e-Shop.

## Hob surround

To prevent damage to the hob surround, please observe the following instructions:

- Use only warm, soapy water.
- Do not use harsh or abrasive agents.
- Do not use the glass scraper.

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## Resolving malfunctions

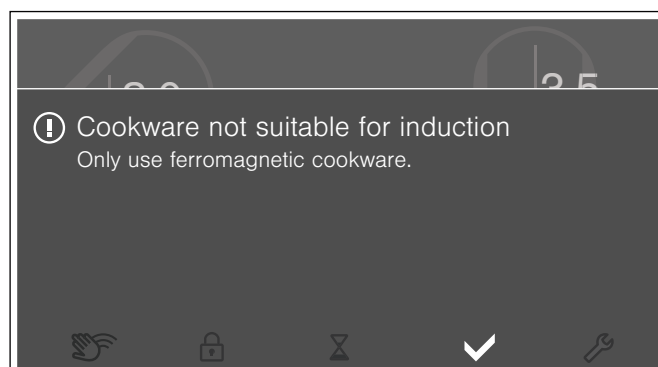
Malfunctions often have simple explanations. Please read the following notes and tips before calling the after-sales service.

## Notes, warnings and error messages

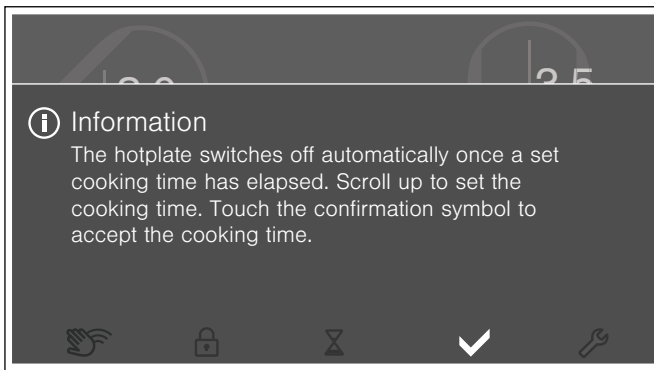
If a problem occurs, notes, warnings or error messages are automatically shown in the display.

### Notes

Notes are displayed if the cooktop requires a change of the current cooking situation. However, the user can also call up notes. See section *Info button*.



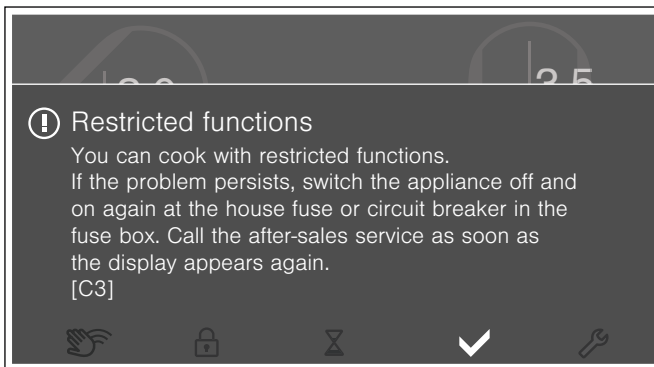
To close the notes, touch the ✓ display area.



**Note:** Notes are displayed with a blue line.

### Warnings

Warnings are displayed if an error occurs within the appliance which means you can only continue to use the cooktop with limitations. Follow the instructions on the display and touch the ✓ display area to close the warning.



### Notes

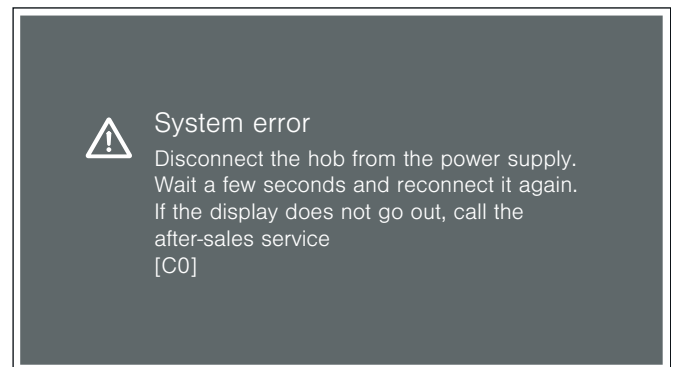
- Warnings are displayed with a red line.
- For some warnings, an error code is displayed (e.g.: [C3])

If necessary, specify the error code when you contact the after-sales service.

### Error messages

Error messages are displayed if errors or malfunctions occur within the appliance with the result that you cannot continue to use the cooktop.

Disconnect the appliance from the power supply. Wait a few seconds and reconnect it. If the display appears again, call the after-sales service.



**Note:** For some error messages, an error code is displayed (e.g.: [C0])

If necessary, specify the error code when you contact the after-sales service.

## Tips

Problem	Remedy
The size or shape of the cookware is not displayed correctly on the Touch display.	Differences in how the cookware is shown on the display are normal and do not adversely affect the correct operation of the hob (particularly small cookware is shown as a round hotplate).  Two hotplates that are quite close to each other may be displayed as one hotplate. Redistribute the cookware.  Never place the cookware outside of the usable cooking surface.
The hotplate power level cannot be increased.	The overall output of the hob has been limited. Adjust the overall output under " <b>Power management</b> " in the Options menu.  Very large cookware may affect the maximum power level of other hotplates on the same half of the hob. Redistribute the cookware.
The booster function has been deactivated or cannot be activated.	You can only activate the booster function once on the right and left-hand halves of the hob. If a second hotplate is switched on or is already in operation, the booster function will not be available or is deactivated and the hotplate returns to power level <b>9.0</b> .  The overall output of the hob has been limited. Adapt the overall output under " <b>Power management</b> " in the Options menu.



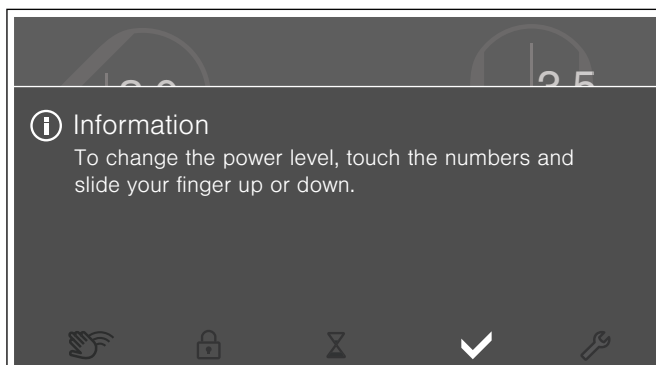
Problem	Remedy
An audible signal sounds if there is an object on the touch display.	Remove the object and acknowledge the indicator on the display. You can now reset the hob.
The cookware is not detected.	The cookware is outside the appropriate size. Sizes with a diameter of 90 to 340 mm are suitable. There may be liquid under the cookware. Ensure that the base of the cookware is dry. The cookware may not be suitable for induction cooking.
The hob switches off automatically	If no hotplate is in operation on the hob and you do not change the settings for a prolonged period of time, the hob will automatically switch off.
The hotplate cannot be adjusted.	Only 2 hotplates can be in operation on each side of the hob. An item of cookware in the centre of the hob occupies one hotplate on each side of the hob. You can only set one other hotplate for each side of the hob. The cookware may not be suitable for induction cooking.
The hotplate settings are not transferred when the cookware is moved.	Move the cooking container more slowly over the hob or use the transfer function.
The hob responds unusually or can no longer be operated correctly.	Disconnect the appliance from the power supply. Wait a few seconds and reconnect it.

## Demo mode

If the ✂ symbol appears in the display, the demo mode is activated. The appliance does not heat up. Disconnect the appliance from the power supply. Wait a few seconds and reconnect it. Then switch off the Demo mode in the Options menu within the first 3 minutes.

## Info button

With the Info button, you can request important additional information on the function currently being used. To call up the information, touch the ⓘ display area. The information appears. To close the Information, touch the ✓ display area.



## Normal operating noise of the cooktop

Induction technology is based on the generation of electromagnetic fields. These allow heat to be generated directly on the base of the cookware. Pots or pans can cause different noises or vibrations depending on the manufacturing method. These noises are described as follows:

### Deep buzzing (as from a transformer)

This noise occurs when cooking on higher power levels. It is due to the volume of energy transferred from the cooktop to the cookware. The noise stops or reduces when the power level is reduced.

### Low whistling

This noise occurs if the cooking container is empty. It stops when water or food is placed in the container.

### Crackling

This noise occurs with cookware made of different multilayer materials. It occurs because of vibrations at the areas at which the different materials contact each other. The noise occurs on the cookware and can vary according to the volume and preparation method of the food.

## Loud whistling

This noise occurs for cookware made of different multilayer materials if they are also used on the maximum power level and on two cooking positions at the same time. The noise stops or reduces when the power level is reduced.

## Fan noises

For correct operation of the electronic system, the cooktop temperature must be regulated. To do this, the cooktop is equipped with a cooling fan which is operated to reduce and regulate the temperature of the electronic system. The fan can also continue to run when the appliance is switched off, if the temperature measured after switching the cooktop off is still too hot.

The above-mentioned noises are a normal part of induction technology and should not be considered as a defect.

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## After-sales service

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In the event of repairs please contact our after-sales service. We are committed to find the best solution also in order to avoid an unnecessary call-out.


Please quote the E number (product number) and the FD number (production number) of your appliance when contacting the after-sales service. The rating plate bearing these numbers can be found on the bottom of the appliance. For future reference you can note the data of your appliance and the telephone number of our after-sales service below.

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E-Nr.	FD-Nr.
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After-sales service 

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Please note that calling out an after-sales service technician is not free of charge, even within the warranty period, should the problem result from an operating error.

Please find the contact data of all countries in the enclosed customer service list.

### To book an engineer visit and product advice

**GB** 0844 89289988

Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply.

**IE** 01450 2655

**AU** 1300 727 421

**NZ** 09 477 0492

Trust the expertise of the manufacturer, and rest assured that the repair will be carried out by trained service technicians using original spare parts for your domestic appliance.



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